Sense Softech

PRODUCT BROCHURE

IRepair

REPAIR CENTRE ERP

Every device, every part, every cent — accounted for.

IRepair runs a multi-branch phone and device repair business from one system: job cards and technicians at the counter, parts and stock across your shops and warehouse, purchases in any currency, and real double-entry accounts with a profit & loss for every branch.

- Job cards & technicians
- Multi-branch stock
- Warehouse & transfers
- Multi-currency
- Double-entry accounts
- Branch P&L
- 30+ reports

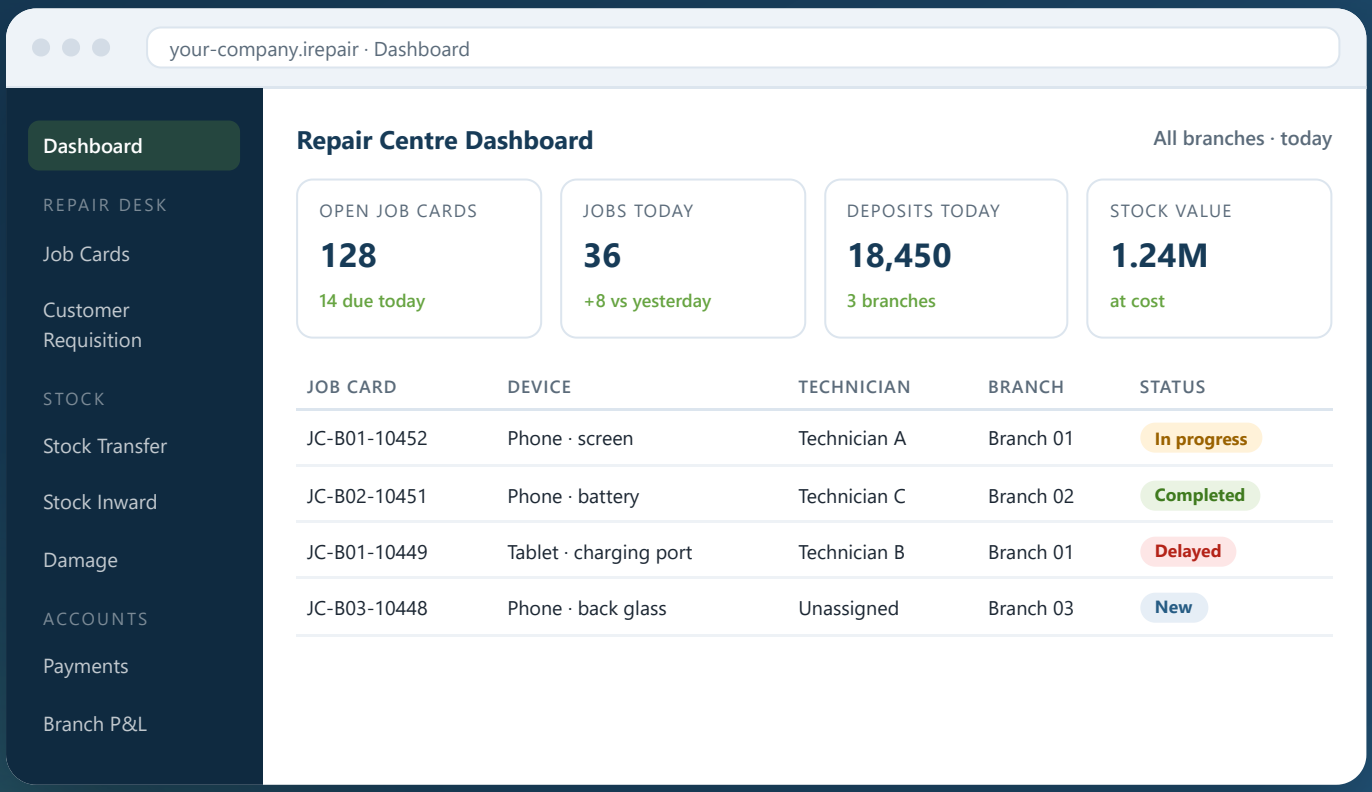


Illustration with sample data

BUILT FOR REPAIR CHAINS

A repair business leaks money in places a normal billing system never looks

Parts go out without a job behind them. Deposits sit in a drawer. Stock is "in transit" for weeks. The owner sees one sales figure and no idea which branch makes money. IRepair was built around these problems with a working multi-branch repair chain.

60+	30+	Any	Multi	100%
working screens	live reports	number of branches	currency	double-entry

PARTS WALK OUT

Every part is issued against a job

Parts leave branch stock only on a job card, at cost, with the branch's own selling rate. If the stock isn't there, the issue is refused — no silent negatives.

CASH THAT DOESN'T ADD UP

One till per shop, every cent traced

Deposits, payments, expenses and cash-outs post to that shop's till. Daily collection and cash position by shop show exactly what should be in each drawer.

WHO DID WHAT?

Technicians are accountable

Every job has an assigned technician and its status follows them. Technician performance and work-in-progress reports show workload, delays and parts used per person.

STOCK LOST BETWEEN SHOPS

Transfers that must be received

Stock moving between the warehouse and shops sits "in transit" until the receiving branch accepts it. Shops request parts from the warehouse in the system, not on the phone.

WHICH BRANCH MAKES MONEY?

A real P&L for every branch

Every entry carries its branch from day one, so each shop has its own profit & loss — and every figure clicks through to the documents behind it.

TWO CURRENCIES, ONE BUSINESS

Multi-currency without the mess

Tills in local currency and dollars, suppliers billed in USD, AED or CNY, exchange rates stamped on every entry and exchange gain or loss calculated for you.

One system instead of four

A job book, a stock spreadsheet, a billing app and an accounts package never agree. In IRepair the job card, the stock movement and the accounting entry are one transaction — they can't drift apart.

- **Counter staff** book jobs, issue parts, take deposits
- **Branch managers** move stock and watch their shop
- **Head office** buys, prices and controls
- **Owners & accountants** get real books and per-branch profit

REPAIR DESK

From the counter to the balance sheet, in one flow

Your staff work the way a repair shop works. Every step they take also writes the accounting entry behind it — nobody re-types anything into a separate accounts package.

1

Intake & job card

Customer, device model, fault, accessories received and notes, booked at the branch counter. The job card prints with your logo and your own terms & conditions.

BEHIND THE SCENES
Job numbered per branch, customer history kept

2

Assign a technician

Pick the technician; the job status follows them — new, in progress, completed, returned. Technicians can be moved between branches with their work.

BEHIND THE SCENES
Workload and delays per technician

3

Issue parts & service charges

Search a part by name, code or group; see stock at this branch and every other. The rate comes from the branch's price list; changing it below list is recorded.

BEHIND THE SCENES
Stock out at cost into Work-in-Progress

4

Take a deposit

Advance in cash, bank or mobile money, in local currency or dollars, against the job card. Printed receipt for the customer.

BEHIND THE SCENES
Till debited, customer deposit held

5

Dispatch & invoice

Hand the device back: the invoice is raised, the deposit is applied automatically and the balance collected. VAT is applied only if your company is registered.

BEHIND THE SCENES
Revenue booked, parts cost moved to COGS

6

Returns, damage & warranty

Parts returned from a job go back to stock. Damaged parts need authorisation before they are written off. Warranty jobs are flagged on the line.

BEHIND THE SCENES
Damage expense only after approval

Find anything from the top bar

One search box on every screen finds a part and shows its price and stock in each branch, or jumps straight to a job card — so the counter can answer "do you have it?" in seconds.

Shops ask the warehouse, in the system

When a branch is out of a part, it raises a customer requisition. The warehouse sees the request, sends the part, and the shop accepts it on arrival — all tracked.

WAREHOUSE, SHOPS AND SUPPLIERS

Know where every part is — and what it really cost

A central warehouse buys, the shops sell and repair. IRepair keeps stock per branch, moves it with a proper hand-over, and values it at the true landed cost of what you bought.

Stock management

- **Stock per branch** and in the warehouse, valued at cost
- **Stock transfer** with goods in transit until the receiving branch accepts
- **Customer requisition** — shops request parts from the warehouse
- **Stock balancing** to correct counts, with the reason recorded
- **Damage** entries that need **authorisation** before write-off
- **Re-order alerts** when a branch drops below its minimum
- **Product ledger** — every movement of one part, in and out
- **Stock report** by branch and group, with stock-value bands
- **Product analysis** — sales, purchases and stock of a part in one view

Purchase

- **Purchase bill = stock in** at the warehouse, or from a purchase order
- **Any currency** — USD, AED, CNY or local — with the exchange rate on the bill
- **Landed cost** (freight, duty) added so the part's cost is real
- **Cost price updates itself** from each purchase
- **Bulk "add items"** showing 90-day usage and a suggested quantity
- **Excel import** of a supplier's invoice lines
- **Supplier ledger & aging**, payments and advances
- **Optional procurement chain**: requisition → approval → supplier quotations side by side → purchase order

A transfer is not finished until the shop says so

Warehouse sends 10 screens to Branch 02 → **In transit** out of the warehouse, not yet in the shop — still on your books → **Branch 02** counts and accepts on Stock Inward → **Shop stock** ready to issue against job cards

Masters you control

Product groups, makes and device models; product codes typed or generated automatically; one or more price lists, set per branch; bulk rate change and bulk cost update with a full change report.

Product names your staff recognise

Show products by name only, or as name + group ("Galaxy A54 · Back Glass") — one company setting, applied everywhere a product is picked, so four parts for the same model are never confused.

REAL BOOKS, NOT A CASH REGISTER

Full double-entry accounting, posted by the work itself

Every job, deposit, transfer, purchase and payment writes a balanced ledger entry the moment it is saved, tagged with its branch. Your accountant gets a trial balance, income statement and balance sheet — and the owner gets a P&L for each shop.

Day-to-day money

- Receipts, payments and **multi-line expenses** with a remark per line
- **Shop payments** and **cash out** from each branch till
- Customer & supplier **advances**, applied to bills later
- Cash, bank and **mobile money** accounts
- **Dual-currency tills** with exchange and FX gain / loss
- **Bank register** and **bank reconciliation**

Books & control

- Chart of accounts with groups and sub-groups
- **Opening balances** and stock at go-live
- **Accounting periods** and **year-end close**
- Customer, supplier and account **ledgers**, **aging**
- **Trial balance, income statement, balance sheet**
- **Branch P&L** — click any figure to see the documents

Branch P&L · this month — Illustration with sample data

LINE	BRANCH 01	BRANCH 02	BRANCH 03	TOTAL
Repair & service revenue	412,300	288,950	196,400	**897,650**
Parts cost (COGS)	(171,800)	(126,200)	(90,150)	(388,150)
Shop expenses	(64,500)	(52,900)	(48,700)	(166,100)
Branch profit	**176,000**	**109,850**	**57,550**	**343,400**

What each document posts — automatically

DOCUMENT	DEBIT	CREDIT
Purchase bill	Inventory (at landed cost)	Supplier
Stock transfer	Stock in transit	Inventory of the sending branch
Stock inward	Inventory of the receiving branch	Stock in transit
Parts issued to a job	Work in progress	Inventory
Customer deposit	Branch till (cash / bank / mobile)	Customer deposits
Dispatch & invoice	Customer · cost of parts	Repair revenue · work in progress
Approved damage	Damage expense	Inventory

Counter staff never touch a journal — every posting above comes from the job card, the transfer or the bill, balanced by design. Click any balance to see its ledger, and any ledger line to open the document that made it.

OWNER'S VIEW

See the problems before they cost you

Permissions decide who can do and see what — per screen, per branch. And a daily **Shop Exceptions** report lists what each shop has left undone, so a manager fixes it today instead of the accountant finding it next month.

- **Role-based rights** for every screen and action
- Staff see **only their own branches**; head office sees all
- **Cost price hidden** from anyone without the right
- Rates charged **below the price list are logged**
- Deleted issue lines and edited vouchers keep a **change history**
- Damage write-offs need an **approver**

Shop Exceptions · last 7 days — **9 open**

Transfer not received Branch 02 · sent 4 days ago	Stock	3
Charged below price list Branch 01 · 2 job cards	Pricing	2
Damage waiting for approval Branch 03	Stock	1
Completed, not handed back Branch 01 · over 7 days	Jobs	2
Deposit held, job idle Branch 02	Cash	1

Illustration with sample data

30+ reports, ready on day one

Sales & collections

- Sales register
- Sales summary & detail
- Daily collection
- Collections by mode
- Collection report (email / PDF)

Repair operations

- Technician performance
- Work in progress
- Damage report
- Shop exceptions
- Rate change report

Stock

- Stock report by branch
- Product ledger
- Branch movement
- Re-order alerts
- Product analysis

Cash & bank

- Cash position by shop
- Cash-out register
- Bank register
- Bank reconciliation
- Company account ledger

Parties

- Customer ledger
- Supplier ledger
- Aging report
- Advances
- Statement-ready prints

Financial statements

- Trial balance
- Income statement
- Balance sheet
- Branch P&L (drill-down)
- Owner's dashboard

YOUR BUSINESS, YOUR SETTINGS

Set up for how you work — no custom code needed

Two repair chains never run the same way. The things that differ between businesses are settings in IRepair, changed by your administrator on the company profile — not a development job.

Company profile
Logo, address and contact details on every print

Currency
Your base currency and symbol, plus foreign currencies with rates

Tax
VAT registered or not, the rate, and your invoice heading

Job card terms
Your own terms & conditions printed on every job card

Product codes
Typed by staff, or generated automatically with your prefix

Product display
Name only, or name + group, wherever a product is picked

Modules
Repair only, shop sales only, or both together

Price lists
One or many, each branch on its own list

Payment modes
Cash, bank, mobile money — each with its default account

Technology & hosting

- **Web-based** — any modern browser, on PC, tablet or phone
- Built on **ASP.NET Core** and **Microsoft SQL Server**
- Hosted on **your own server or in the cloud**
- Branches connect over the internet; light pages that work on mobile data
- Fast product search across thousands of parts

Your data stays yours

- Every customer runs on **their own database** — never shared with another business
- **Branch-level access**: staff only see the shops they work in
- Sensitive figures such as **cost price** shown only to those allowed
- Changes to issued parts and vouchers are **kept in history**
- We never show one customer's data to another — this brochure uses sample data only

Grows with the business

Add a branch, a till, a technician or a new currency at any time. History stays in place, reports pick the new branch up automatically, and its P&L starts from its first transaction.

Shop sales on the same books

Selling accessories and phones over the counter too? Retail sales can run alongside repairs, on the same stock, the same customers and the same ledger.

GETTING STARTED

From your old system to live in weeks — with the numbers proven

Switching software is where most repair businesses lose history and trust in their figures. We move your data across, prove the balances agree, and stay with you through the first weeks of live use.

STEP 1

Set-up

Branches, users and rights, chart of accounts, price lists and your prints.

STEP 2

Data migration

Products, customers, suppliers, open bills and stock moved from your old software.

STEP 3

Opening balances

Stock and balances posted and reconciled before the first live job.

STEP 4

Training

Counter, branch manager, warehouse and accounts — each on their own screens.

STEP 5

Go-live audit

We audit the books after go-live: ledgers balanced, stock equal to inventory.

WHY SENSE SOFTECH

Proven in daily use

IRepair runs live, every day, at multi-branch phone repair chains — counters, warehouses and accounts teams together.

Built and supported by the same team

The people who wrote IRepair are the people who answer your call. No reseller in between, and changes for your business are made by us.

Accounting done properly

Real double-entry books, reconciled migrations and post-go-live audits — the same discipline we bring to our ERP projects.

Clients across three continents

Sense Softech builds ERP, point-of-sale and repair-centre software for businesses in India, Africa and the USA.

See IRepair on a live demo

We walk you through a full repair — intake, parts, deposit, hand-back — and show the branch P&L it produces. Bring your own questions and your trickiest scenario.

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